



Director Kids Company

December 11, 2008

Dear director,

I just wanted to write you to let you know about the amazing job Aaron Norikane is doing at TOPS. My son, Sam, is 8 years old and has been attending Kids Co since he was five, both in the summer and for before and after care. We have always loved Kids Co but since Aaron has been there, the experience has been extraordinary. As I am sure you are aware, Aaron is an extremely warm and professional person. We were sad when Ian left but we had no idea just how much better things could be. The teachers at Kids Co are clearly receiving excellent leadership and guidance. There is a much more professional, school like atmosphere; the teachers make every effort to let me know about their specific interactions with my son, especially encouraging him when he shows good behavior. This particular practice is often not employed and is has been so lovely to see. Aaron has a constant presence there and it is clearly reflected in the way the teachers behave; they emulate his treatment of the children with respect and by setting a good example of behavior toward others.

Aaron himself sets a high standard in his treatment of the kids. I have seen him resolve conflicts between children when they arise and his kind demeanor and willingness to meet the children where they are encourage the kids to strive to treat each other with respect and develop better communication skills. I know a lot of adults who could benefit from this modeling. I am continually surprised at all of the cool things he has planned for the kids to do and I think I have a greater appreciation of how much he is doing since I have seen things done so differently in the past. His "curriculum" is so much fun that my son actually chose Kids Co over several other options this summer.

Aaron makes each family feel like they are a priority. We have had complicated issues about our parenting schedule and Aaron has been absolutely amazing, always being flexible, thoughtful and creative. Recently, my son was diagnosed with a seizure disorder. I had to inform the school, Kids Co and a few other places. Aaron was the only one who specifically contacted me to get details about how to handle a seizure should one occur. As a physician, I was sincerely impressed by his desire to ensure Sam's safety and to appropriately prepare his staff. I feel like I see examples daily of how lucky we are to have Aaron steering the ship, so to speak. Like many parents who work, I trust part of my child's upbringing to someone else and I am delighted at our good fortune to have Sam in such capable and kind hands.

Primary Care
Internal Medicine
Pediatrics
Family Practice
Allergy & Immunology
Bariatrics
Cancer Care Program
Cardiology
Dermatology
Endocrinology
General Surgery
Head & Neck Surgery
Infectious Disease
Nephrology
Neurology
Obstetrics & Gynecology
Oncology & Hematology
Ophthalmology
Orthopedics
Otorhinolaryngology
Plastic Surgery
Pulmonary Disease
Rheumatology
Sleep Medicine
Tropical & Travel
Medicine
Urology
Vascular Surgery
Clinical Laboratory
Diagnostic Imaging
Surgery Center



THE POLYCLINIC

I just wanted to take the opportunity to sincerely thank you for what you are providing so many families in the form of such excellent child care. Your single best tool is your employees and especially the director of any site. Thank you so very much for what you provide in the Kids Co program and for your excellent judgment in hiring Aaron Norikane. I hope that you recognize the asset you have in him. I suspect you hear about things when someone is unhappy about something. I wanted to take the opportunity to tell you about the great stuff!

Sincerely,

Elena Hannon,

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